

OPERATIONS GROUP FILE

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CONFIDENTIAL**CONFIDENTIAL 081724Z FEB 79 STAFF****CITE FBIS/LONDON 11530****TO: FBIS.**

1. **CIRCUIT DISCIPLINE ON** [REDACTED]
CAVERSHAM CIRCUIT IS VERY BAD. IT HAS BEEN A SOURCE OF CHRONIC IRRITATION FOR YEARS. IF THE OPPORTUNITY PRESENTS ITSELF DURING THE [REDACTED] **VISIT WE'D APPRECIATE YOUR POINTING OUT THESE PROBLEMS AS FORCEFULLY AS POSSIBLE.**

A. [REDACTED] **ALWAYS ALERT US THE DAY BEFORE ONE OF THEIR MANY PUBLIC HOLIDAYS. THEY NEVER DO. THEIR CIRCUIT IS LEFT UNATTENDED ON HOLIDAYS AND WHEN WE CAN'T RAISE THEM WE ROUTINELY REPORT THE CIRCUIT TO GPO AS BEING OUT, ACCORDING TO COMMUNICATIONS REGULATIONS. GPO GET PRETTY UPTIGHT WITH US WHEN THEY INVESTIGATE AND FIND THAT THE CAUSE OF THE "OUTAGE" IS** [REDACTED]

B. [REDACTED] **OPERATORS SHOULD BE DRILLED IN PREPARATION OF MESSAGE HEADERS, AND SHOULD BE REQUIRED TO EXERCISE GREATER CARE. THE SMALLEST ERROR IN A HEADER CAUSES IT TO REJECT WHEN WE TRY TO ENTER THE TAPES INTO AUTODIN. REJECTS ARE TIME-CONSUMING AND ANNOYING TO OUR RELAY ROOM OPERATORS. [REDACTED] REJECT RATE IS RUNNING ABOUT 20 PERCENT, AS COMPARED TO OUR OWN 2 PERCENT.**

C. [REDACTED] **NEEDS TO PUT SOME SPARE SEND EQUIPMENT ON LINE. AT LEAST TWICE A MONTH THEY ARE OUT BECAUSE "OUR MACHINE, IT IS BROKEN." IT IS A CURIOUS FACT, HOWEVER, THAT THEIR RECEIVE EQUIPMENT IS NEVER BROKEN.**

D. [REDACTED] **CIRCUIT IS UNATTENDED BY A TELETYPE OPERATOR OVERNIGHT AND DURING MOST OF EACH WEEKEND (APPARENTLY AN EDITOR CLEARS THE MACHINES). THIS LEADS TO LARGE PULLBACK REQUESTS-- SOMETIMES TOO LARGE FOR US TO COMPLY WITH (THEY HAVE AT TIMES ASKED FOR 30-40 MESSAGES AT A TIME). IT WOULD SEEM TO BE IN THEIR INTEREST AS WELL AS OURS TO HAVE AN OPERATOR ON DUTY**

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MOST OF THE TIME.

E. [] WILL CONFIRM [] HABIT OF "LOSING" ADMIN
CHECK NUMBERS AND ASKING FOR MESSAGES WHICH THEY ALREADY HAVE
RECEIVED. THEY NEVER REPLY WHEN IT IS POINTED OUT TO THEM THAT
A "TIME/CHANNEL NUMBER MISSING" ADMIN WAS ALREADY SENT TO THEM.
AGAIN, SIMPLY SLOPPY COMMUNICATIONS DISCIPLINE.

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2. WE'VE TRIED MANY TIMES TO GET [] TAKE CORRECTIVE
ACTION TO REMEDY SOME OF THE PROBLEMS OUTLINED ABOVE. IF WE HAVE
THEN A BIT OFF BALANCE AT THE MOMENT, IT MAY BE A GOOD TIME TO
TRY AGAIN.

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3. RVW 8 FEB 85, DRV D9C3.
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